

FunTime.me

PUBLIC OFFER AGREEMENT

Terms of Payment, Delivery of Digital Services and Returns

Version dated 13 June 2025

1. DEFINITIONS

1.1 “Seller” means the sole proprietorship ‘FunTime’, which sells digital content through the website <https://funtime.me> (the “Website”).

1.2 “Buyer” – a natural person aged 18 or older, or a minor acting with parental/guardian consent, who places an order on the Website and possesses full legal capacity under Ukrainian law.

1.3 “Digital Goods / Services” – intangible items such as server privileges (ranks and permissions), unban or unmute services, licence tokens or other content delivered to the Buyer’s Platform Account.

1.4 “Platform Account” – the Minecraft username or other in-game identifier to which a Digital Good is delivered.

1.5 “Tebex” – Tebex Limited (United Kingdom), the authorised reseller and merchant of record for all purchases made via Tebex Checkout.

1.6 “Subscription” – an automatically recurring payment configured in Tebex.

2. GENERAL CONDITIONS

2.1 By clicking the “Pay” button, the Buyer accepts this public offer under Articles 633, 641 and 642 of the Civil Code of Ukraine.

2.2 The Seller may amend these Terms unilaterally; the version displayed on the Website at the moment of payment applies.

3. PRICES AND PAYMENT

3.1 Prices are stated in euros; VAT is not charged (single-tax payer, Article 296.1 of the Tax Code of Ukraine). Bank or currency-conversion fees may apply.

3.2 Card data are entered exclusively on Tebex's PCI DSS-compliant secure pages. Card details are neither processed nor stored on the Website.

3.3 The price is fixed once the order is confirmed and cannot be altered thereafter.

4. DELIVERY OF DIGITAL GOODS

4.1 Digital Goods are delivered instantly via RCON to the Platform Account indicated by the Buyer.

4.2 If automatic delivery fails, the Buyer must open a Tebex support ticket within 24 hours; manual fulfilment may take up to 48 hours.

5. WAIVER OF WITHDRAWAL RIGHT

Before payment the Buyer must tick the following box:

"I request immediate performance of the contract and acknowledge that I lose my statutory right of withdrawal once the digital content is delivered."

6. DISCRETIONARY REFUNDS AND CHARGE-BACKS

6.1 Under Tebex rules all sales are final. The Seller may issue a discretionary refund in the exceptional cases below; Tebex's decision is final.

6.2 Valid grounds include: (a) non-delivery of the item; (b) item not as described; (c) technical fault attributable to the Seller.

6.3 Refund is not granted where: (a) a typo in the nickname exceeds one character; (b) the Buyer was banned on the server prior to the purchase; (c) the Buyer fails to use a time-limited item during its validity period; (d) a subscription renews automatically through the Buyer's oversight.

6.4 All refund or billing queries must first be submitted via the Tebex support portal (<https://www.tebex.io/contact/checkout>).

6.5 Approved refunds are credited via the original payment method within 3–14 business days.

6.6 If a charge-back is filed after successful delivery, the digital item is revoked and the corresponding server account is blocked until the dispute is resolved.

7. TEBEX AS MERCHANT OF RECORD

7.1 By purchasing, the Buyer also agrees to the Tebex Terms & Conditions (<https://checkout.tebex.io/terms>).

7.2 Tebex is responsible for payment processing and first-line billing support.

8. DATA PROTECTION

8.1 Personal data are processed solely for order fulfilment in accordance with the Law of Ukraine "On Personal Data Protection" and may be transferred to the United Kingdom or the EU for processing by Tebex. By placing an order, the Buyer consents to such cross-border transfer.

9. LIMITATION OF LIABILITY

9.1 Digital Goods are provided “as is”. The Seller is not liable for indirect or consequential damages, including loss of profit or data. The aggregate liability of the Seller is limited to the amount actually paid for the relevant order.

9.2 Force-majeure (including warfare, DDoS attacks, power outages, Mojang authentication failures and other circumstances beyond the Seller’s control) releases the Seller from liability for the duration of such events.

10. GOVERNING LAW AND DISPUTE RESOLUTION

10.1 This Agreement is governed by the laws of Ukraine.

10.2 Disputes shall be resolved amicably; failing that, they are subject to the competent courts at the Seller’s place of registration.

10.3 In the event of any discrepancies between language versions, the Ukrainian text prevails.

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